

LOCAL GOVERNMENT CORPORATION



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A comprehensive utility information management system utilized to manage all metered and flat rate services including electric, gas, and water.

Utility Billing System Features

- Maintains detailed reading and billing transactions by customer for up to 99 years.
- Offers both paper bank drafts and electronic drafts through Automated Clearing House.
- Deposit tracking and management allows an unlimited number of deposits per customer.
- Bills and manages both interest bearing and non-interest bearing loans.
- Extensive customer service tools provide fast responses to customer inquires.
- Full compliment of reports and tools for managing and balancing the accounts receivable.
- Bad debt collection system handles issues ranging from penalty assessment and delinquent notices to the write-off of bad debts.



Subsystems

- Service Orders
- Budget Billing
- Rate Study Analysis
- Transformer Management
- TVA Module
- Weather Tracking
- Internet Bill Payment
- Postnet Barcode

Access Methods

- Account Number
- Customer Name
- Service Address
- Meter Number
- Social Security Number
- User-Defined Inquiries
- Telephone Number
- Driver's License

Interfaces

- Automated Meter Reading Devices
 - Graphical Information Systems (GIS)
 - Online Payment
 - Online Credit Check
 - LGC's General Ledger
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Total Information Solutions

Base Billing

The LGC Base Billing package is designed to fully meet the complex account management, billing, meter reading, route management, customer service, cash receipts, account collection, and financial accounting challenges facing all public utilities. The basic package can be configured to meet the specific needs of utilities of all types and sizes.

Important features include: a variety of metered and non-metered services, rate tables, consumption variances, billing cycles, tax tables (completely user-defined), detailed customer and service records, unlimited on-line billing records. Account transaction history and "reading" records can be maintained indefinitely. Innovative account management procedures simplify connection, disconnection, new service, and meter change processing. Other features include: automated budget-billing, deposit maintenance, seasonal customer facilities, on-line cash receipt entry and verification module with full transaction accounting capabilities, ability to process partial payments, overpayments, a meter reading module for on-line entry, verification, and editing of readings, as well as an automated reading estimation facility, a flexible, powerful billing module with extensive pre-billing edits and reports, on-line adjustments, support for custom bills, complete delinquent account processing module with cut-off processing, collection agency management, bad-debt write-off facilities, meter inventory system, automated period-end, "night processing" features, an extensive selection of standard reports.

Training

Our experienced installation and training personnel work on-site and remotely to ensure that your system is configured to meet your specifications, and that all personnel are fully trained. We strive to quickly make your system an invaluable tool supporting your "real world" working needs.

Other Modules

LGC offers a number of optional applications designed to compliment and enhance the power of the base Utility Billing package. The Service Order system automates the receipt, processing, and tracking of customer service requests. Our unique User Defined Reports subsystem enables customers to easily print ad-hoc reports without programming or the need to memorize confusing commands. The Hand-Held Interface subsystem facilitates the use of automated reading devices to significantly reduce reading errors. The ACH Bank Draft subsystem enables utilities to reduce billing costs, relieve customer payment headaches, and make billing revenues available sooner via automatic deduction of bill payments from customer bank accounts. The Degree-Day / Weather Tracking system helps forecast power needs and provide a useful means of explaining seasonal billing variances to customers. The TVA Management applications ensure compliance with TVA statistical and reporting requirements, TVA rate structures, TVA billing requirements, RTP and VPI billing, Time-of-Day billing, TVA Itemized Statements, and TVA loan programs. The System Z Point of Sale subsystem provides your cash receipt operations with full point of sale capabilities. Our Integrated Financial Management systems are designed to meet the full range of accounting requirements for any utility. The System Z Payroll and Personnel systems satisfy the most complex of human resource and compensation processing needs. Our Plant Accounting system enables utilities to closely manage public works projects and account for their full valuation. It ensures compliance with TVA Plant Accounting requirements. The Inventory / Material Controls system provides full management control over inventory movement and material costs. Our Vehicle and Equipment Maintenance system ensures that utility managers maximize vehicle and equipment availability while minimizing costs.

Options

System Z Utility Billing applications are "parameter-driven", which allow each application to be customized to the specific requirements of each customer. System Z's Utility Billing System can be configured to meet the needs of a small single service utility as well as those of a large metropolitan utility offering a full spectrum of metered and non-metered services. For increased flexibility, LGC systems are designed to run on a wide variety of computer systems, allowing you to choose the system that best meets your performance and price requirements.

All LGC applications are designed to be easy to learn and use because they are built from the ground up to match the way our utility customers actually work. Each application incorporates a flexible menu system and logically designed procedures to ensure that all customers can quickly utilize the full capabilities of their Utility Billing system.

Support

All LGC systems are backed by a fully-staffed, full-time Customer Support Center. Normal operating hours are Monday through Friday, 7:00 A.M. to 5:00 P.M. CST. A toll-free telephone call puts you in touch with the Center's professional, experienced staff who will promptly and courteously answer your questions. The Support Center offers a variety of additional services such as modem based support, internet based support, file conversion options, disaster recovery options and services, and advanced training seminars.

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